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| 1  | DIGITAL STATE   |
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| 2  | 1999 GENERAL SESSION  |
| 3  | STATE OF UTAH   |
| 4  | Sponsor: Lyle W. Hillyard   |
| 5  | AN ACT RELATING TO INFORMATION TECHNOLOGY AND PUBLIC UTILITIES;             |
| 6  | REQUIRING STATE ENTITIES TO ALLOW CERTAIN SERVICES TO BE TRANSACTED         |
| 7  | ON THE INTERNET BY JULY 1, 2002, AND ENACTING RELATED PROVISIONS;           |
| 8  | AMENDING THE CHIEF INFORMATION OFFICER'S DUTIES IN RELATION TO              |
| 9  | SERVICES AND TRANSACTIONS ON THE INTERNET; CREATING THE RURAL               |
| 10 | TELECOMMUNICATIONS TASK FORCE AND DELINEATING DUTIES AND                    |
| 11 | PROCEDURES; PROVIDING THAT THE TASK FORCE REPORT TO THE PUBLIC              |
| 12 | SERVICE COMMISSION AND TO THE PUBLIC UTILITIES AND TECHNOLOGY INTERIM       |
| 13 | COMMITTEE; § [REQUIRING THE PUBLIC SERVICE COMMISSION TO INITIATE A         |
| 14 | PROCEEDING AND MAKE RULES REGARDING USE OF THE UNIVERSAL SERVICE            |
| 15 | FUND FOR ADVANCED TELECOMMUNICATIONS SERVICES IN RURAL AREAS;] § AND        |
| 16 | PROVIDING A REPEAL DATE.  |
| 17 | This act affects sections of Utah Code Annotated 1953 as follows:           |
| 18 | AMENDS:   |
| 19 | Ş [—— <del>54-8b-15, as enacted by Chapter 122, Laws of Utah 1997</del> ] ş |
| 20 | 63D-1-301.5, as enacted by Chapter 364, Laws of Utah 1998                   |
| 21 | ENACTS:   |
| 22 | <b>63-55b-167</b> , Utah Code Annotated 1953                                |
| 23 | <b>63D-1-105</b> , Utah Code Annotated 1953                                 |
| 24 | <b>67-1-13</b> , Utah Code Annotated 1953                                   |
| 25 | Be it enacted by the Legislature of the state of Utah:                      |
| 26 | § [Section 1. Section 54-8b-15 is amended to read:                          |
| 27 | 54-8b-15. Universal Public Telecommunications Service Support Fund =] ş     |
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| 28        | Established.   |
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| 29        | (1) For purposes of this section:  |
| 30        | (a) "Basic telephone service" means local exchange service and may include such other                |
| 31        | functions and elements, if any, as the commission determines to be eligible for support by the fund. |
| 32        | (b) "Fund" means the Universal Public Telecommunications Service Support Fund                        |
| 33        | established in this section.   |
| 34        | (2) The commission shall establish an expendable trust fund known as the Universal                   |
| 35        | Public Telecommunications Service Support Fund, which is to be implemented by January 1,             |
| 36        | <del>1998.</del>   |
| <b>37</b> | (3) The commission shall:  |
| 38        | (a) institute a proceeding within 30 days of the effective date of this section to establish         |
| 39        | rules governing the administration of the fund; and  |
| 40        | (b) issue those rules by October 1, 1997.  |
| 41        | (4) The rules in Subsection (3) shall:   |
| 42        | (a) include rules governing the mechanics of phasing out the trust fund established under            |
| 43        | Section 54-8b-12;  |
| 44        | (b) specify the relationship between the payments made to the trust fund in Section                  |
| 45        | 54-8b-12 and the payments made to the fund established in this section; and                          |
| 46        | (c) be consistent with the Federal Telecommunications Act.   |
| 47        | (5) Operation of the fund shall be nondiscriminatory and competitively and technologically           |
| 48        | neutral in the collection and distribution of funds, neither providing a competitive advantage for,  |
| <b>49</b> | nor imposing a competitive disadvantage upon, any telecommunications provider operating in the       |
| 50        | state.   |
| 51        | (6) The fund shall be designed to:   |
| 52        | (a) promote equitable cost recovery of basic telephone service through the imposition of             |
| 53        | just and reasonable rates for telecommunications access and usage; and                               |
| 54        | (b) preserve and promote universal service within the state by ensuring that customers               |
| 55        | have access to affordable basic telephone service.   |
| 56        | (7) To the extent not funded by a federal universal service fund or other federal                    |
| 57        | jurisdictional revenues or by the fund established pursuant to Section 54-8b-12, the fund shall be   |
| 58        | used to defray the costs, as determined by the commission, of any qualifying telecommunications S    |

| 59        | § [corporation in providing public telecommunications services to:                                  |
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| 60        | (a) customers that qualify for a commission-approved lifeline program; and                          |
| 61        | (b) customers, where the basic telephone service rate considered affordable by the                  |
| 62        | commission in a particular geographic area is less than the costs, as determined by the commission  |
| 63        | for that geographic area, of basic telephone service.   |
| 64        | (8) The fund shall be portable among qualifying telecommunications corporations.                    |
| 65        | Requirements to qualify for funds under this section shall be defined by rules established by the   |
| 66        | commission.   |
| 67        | (9) As necessary to accomplish the purposes of this section, the fund shall provide a               |
| 68        | mechanism for specific, predictable, and sufficient funds in addition to those provided under the   |
| 69        | federal universal service fund.   |
| 70        | (10) (a) Each telecommunications corporation that provides intrastate public                        |
| 71        | telecommunication service shall contribute to the fund on an equitable and nondiscriminatory        |
| 72        | <del>basis.</del>   |
| 73        | (b) For purposes of funding the fund, the commission shall have the authority to require            |
| 74        | all corporations that provide intrastate telecommunication services in this state to contribute     |
| 75        | monies to the fund through explicit charges determined by the commission.                           |
| <b>76</b> | (c) Any charge in Subsection (10)(b) shall not apply to wholesale services, including               |
| 77        | access and interconnection. Charges associated with being a provider of public                      |
| <b>78</b> | telecommunications service shall be in the form of end-user surcharges applied to intrastate retail |
| <b>79</b> | rates.  |
| 80        | (d) In establishing any surcharge under this section, the commission is not limited by the          |
| 81        | restrictions in Subsection 54-8b-12(2).   |
| 82        | (11) Nothing in this section shall be construed to enlarge or reduce the commission's               |
| 83        | jurisdiction or authority, as provided in other provisions of this title.                           |
| 84        | (12) Any telecommunications corporation failing to make contributions to this fund or               |
| 85        | failing to comply with the directives of the commission concerning its books, records, or other     |
| 86        | information required to administer this section shall be subject to applicable penalties.           |
| 87        | (13) The commission shall have a bill prepared for the 1998 General Session of the                  |
| 88        | Legislature to place in statute as much of the regulation implemented by rule pursuant to the act   |
| 89        | the commission believes is practicable.] ş  |

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| 90   | § [(14) Based upon recommendations made by the Rural Telecommunications Task Force            |
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| 91   | established by Section 67-1-13, the commission shall initiate a proceeding and issue rules by |
| 92   | December 1, 1999, governing the use of this fund for advanced telecommunications services in  |
| 93   | rural areas of the state.] §  |
| 94   | Section $\S [2] 1 \S$ . Section 63-55b-167 is enacted to read:                                |
| 95   | 63-55b-167. Repeal date Title 67.   |
| 96   | Section 67-1-13 is repealed November 30, 2000.  |
| 97   | Section $\S[3] \ \underline{2} \ \S$ . Section 63D-1-105 is enacted to read:                  |
| 98   | 63D-1-105. Government products and services on Internet.                                      |
| 99   | (1) The appropriate state entities shall allow the following services to be transacted        |
| 100  | through the Internet by July 1, 2002:   |
| 101  | (a) application for and renewal of professional and occupational licenses;                    |
| 102  | (b) renewal of drivers licenses;  |
| 103  | (c) application for hunting and fishing licenses;   |
| 104  | (d) filings for income tax, sales tax, court documents, and Uniform Commercial Code;          |
| 105  | (e) registrations for products, brands, motor vehicles, corporations, and businesses; Ş AND ş |
| 106  | (f) submission of an application for unemployment, welfare, and health benefits § [; and].    |
| 107  | [ <del>(g) payment of fines and fees.</del> ] ş   |
| 108  | (2) The state system of public education, in coordination with the Utah Education             |
| 109  | Network, shall § [develop and] § make § REASONABLE PROGRESS TOWARD MAKING § the               |
| 109a | following services available through the Internet by July 1,                                  |
| 110  | <u>2002;</u>  |
| 111  | (a) secure access by parents and students to student grades and progress reports;             |
| 112  | (b) email communications with teachers, parent-teacher associations, and school               |
| 113  | administrators;   |
| 114  | (c) access to school calendars and schedules; and   |
| 115  | (d) teaching resources that may include teaching plans, curriculum guides, and media          |
| 116  | resources.  |
| 117  | (3) State entities shall:   |
| 118  | (a) in carrying out the requirements of this section, take reasonable steps to ensure the     |
| 119  | security and privacy of records that are private or controlled as defined by GRAMA;           |
| 120  | (b) in addition to those required services listed in Subsections (1) through (3), determine   |

| 121 | any additional services which may be made available to the public through electronic means,           |
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| 122 | including the Internet, by July 1, 2002; and  |
| 123 | (c) as part of their budget reports to the Information Technology Commission prescribed               |
| 124 | by Section 63D-1-204, report on the progress of compliance with Subsections (1) through (3).          |
| 125 | (4) A state entity is not required to provide a transaction through the Internet that is              |
| 126 | impractical, unreasonable, or not permitted by laws pertaining to privacy or security.                |
| 127 | Section 4. Section <b>63D-1-301.5</b> is amended to read:   |
| 128 | 63D-1-301.5. Chief information officer Duties.  |
| 129 | (1) The chief information officer shall:  |
| 130 | (a) develop specific information technology objectives, policies, procedures, and standards           |
| 131 | to guide the development of information systems within state government to achieve maximum            |
| 132 | economy and quality while preserving optimum user flexibility, including:                             |
| 133 | (i) policies, standards, and procedures for appropriate interchange of information, optimum           |
| 134 | service, and minimum costs;   |
| 135 | (ii) policies for costing all information technology services performed by any state                  |
| 136 | information technology cost recovery center so that every cost recovery center charges its users a    |
| 137 | rate for services that is both equitable and sufficient to recover all the costs of its operation,    |
| 138 | including the cost of capital equipment and facilities;   |
| 139 | (iii) policies governing coordination, cooperation, joint efforts, working relationships, and         |
| 140 | cost accounting relative to the development and maintenance of information technology and             |
| 141 | information systems; and  |
| 142 | (iv) policies to ensure the protection of individual privacy and guarantee the exclusive              |
| 143 | control to a user of its own data;  |
| 144 | (b) coordinate the preparation of agency information technology plans within state                    |
| 145 | government, encompassing both short-term and long-term needs that support the agency's and the        |
| 146 | state's strategic plans, including Utah Tomorrow;   |
| 147 | (c) require each state agency to submit semiannually an agency information technology                 |
| 148 | plan containing the information required by Subsection (2) before the legislative session in which    |
| 149 | the budget request will be heard and no later than the June 15 after the legislative session in which |
| 150 | the budget request was authorized to the chief information officer;                                   |
| 151 | (d) upon receipt of a state agency's information technology plan:                                     |

02-16-99 4:50 PM S.B. 188 152 (i) provide a complete copy of that plan to the director of the Division of Information 153 Technology Services; 154 (ii) review and approve or disapprove agency information technology plans to ensure that 155 these plans are the most economically viable and are the best solution to the agency's needs and 156 the state's needs; and 157 (iii) approve or disapprove of and coordinate the acquisition of information technology 158 equipment, telecommunications equipment, and related services for all agencies of state 159 government; 160 (e) facilitate the implementation of agency plans; 161 (f) establish priorities in terms of both importance and time sequencing for the 162 development and implementation of information systems; 163 (g) monitor information systems development to promote maximum use of existing state 164 information resources; 165 (h) advise the governor on information technology policy and make recommendations to 166 the governor regarding requests for appropriations for information technology equipment and 167 personnel; 168 (i) maintain liaison with the legislative and judicial branches, the Board of Regents, the 169 State Board of Education, local government, federal government, business and industry, and 170 consumers to promote cooperation and make recommendations regarding information resources; 171 (j) conduct performance audits of state information technology management, planning, and 172 the use of information technology resources and distribute copies of the audit reports as provided 173 in Subsection (3); [and] 174 (k) prepare an annual report to the governor and to the Legislature's Public Utilities and 175 Technology Interim Committee and the Information Technology Commission that: 176 (i) summarizes the state's current and projected use of information technology; and 177 (ii) includes a description of major changes in state policy and a brief description of each 178 state agency's plan;

(1) inform each state entity of the requirements of Section 63D-1-105; and

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- (m) as permitted by law, coordinate the efforts of state government to provide services and
  transactions through the Internet.
  - (2) (a) Each state agency information technology plan shall include information about

| 183 | planned information technology objectives and expenditures for the next year in the level of detail   |
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| 184 | and format specified by the chief information officer.  |
| 185 | (b) The plans in Subsection (2)(a) shall include the progress of each state agency toward             |
| 186 | making the agency's services available on the Internet as provided in Section 63D-1-105.              |
| 187 | (3) (a) Upon completion of an audit report produced under authority of Subsection (1)(j),             |
| 188 | the chief information officer shall:  |
| 189 | (i) provide copies of all audit reports to:   |
| 190 | (A) the agency audited;   |
| 191 | (B) the governor;   |
| 192 | (C) the Office of Legislative Fiscal Analyst;   |
| 193 | (D) the Public Utilities and Technology Interim Committee; and  |
| 194 | (E) the Information Technology Commission; and  |
| 195 | (ii) present the performance audit findings to the Information Technology Policy and                  |
| 196 | Strategy Committee at their next meeting.   |
| 197 | (b) Each state agency shall provide the chief information officer with complete access to             |
| 198 | all information technology records, documents, and reports, including electronic, analog, or digital, |
| 199 | when requested for the purpose of a performance audit.  |
| 200 | (4) The rate for services established by an information technology cost recovery center,              |
| 201 | and reviewed by the chief information officer, may be lowered if the Legislature appropriates         |
| 202 | monies to the cost recovery center for the specific purpose of lowering rates.                        |
| 203 | Section 5. Section 67-1-13 is enacted to read:  |
| 204 | 67-1-13. Rural Telecommunications Task Force Creation Membership                                      |
| 205 | Quorum Compensation Staff Duties Reports and recommendations.   |
| 206 | (1) There is created within the governor's office the Rural Telecommunications Task Force             |
| 207 | consisting of the following 11 members:   |
| 208 | (a) one representative from state government appointed by the governor who shall serve                |
| 209 | as chair;   |
| 210 | (b) one member of the Senate appointed by the president of the Senate;                                |
| 211 | (c) one member of the House of Representatives appointed by the speaker of the House                  |
| 212 | of Representatives;   |
| 213 | (d) the chair of the Public Service Commission or the chair's designee;                               |

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| 214 | (e) the administrative secretary of the Committee of Consumer Services or the                      |
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| 215 | administrative secretary's designee;   |
| 216 | (f) the director of the Division of Public Utilities or the director's designee;                   |
| 217 | (g) two representatives from a local government organization in rural Utah, one                    |
| 218 | representing cities and one representing counties, appointed by the governor; and                  |
| 219 | (h) three representatives from telecommunications providers in rural Utah to be appointed          |
| 220 | by the governor.   |
| 221 | (2) A majority of the members of the task force constitute a quorum. The action of a               |
| 222 | majority of a quorum constitutes the action of the task force.                                     |
| 223 | (3) (a) Salaries and expenses of the members of the task force who are legislators shall be        |
| 224 | paid in accordance with Section 36-2-2 and Legislative Joint Rule 15.03.                           |
| 225 | (b) Members of the task force who are not legislators may not receive compensation for             |
| 226 | their work associated with the task force, but may receive per diem and expenses incurred as a     |
| 227 | member of the task force at the rates established by the Division of Finance under Sections        |
| 228 | 63A-3-106 and 63A-3-107.   |
| 229 | (4) The governor's office shall provide staff support to the task force.                           |
| 230 | (5) The task force shall review and make recommendations on the following issues:                  |
| 231 | (a) identify appropriate eligibility criteria for Universal Service Fund Support for capital       |
| 232 | investment in broadband data services in rural areas of the state so that:                         |
| 233 | (i) such support is limited to areas lacking those services;                                       |
| 234 | (ii) an appropriate fund balance is maintained;  |
| 235 | (iii) such support begins January 1, 2000; and   |
| 236 | (iv) increases in surcharges to support the fund are minimal;                                      |
| 237 | (b) identify areas of the state where state government should assume liability for the costs       |
| 238 | of relocating facilities in the case of right-of-way realignments in order to encourage deployment |
| 239 | of digital infrastructure to those areas; and  |
| 240 | (c) other possible solutions to aid in the deployment of advanced telecommunications               |
| 241 | services in rural areas of the state.  |
| 242 | (6) The task force shall provide:  |
| 243 | (a) recommendations on rule changes to the Public Service Commission by October 1,                 |
| 244 | 1999; and  |

(b) a report, including any proposed legislation, to the Public Utilities and Technology
 Interim Committee before November 30, 1999.

## Legislative Review Note as of 2-15-99 3:32 PM

A limited legal review of this legislation raises no obvious constitutional or statutory concerns.

Office of Legislative Research and General Counsel